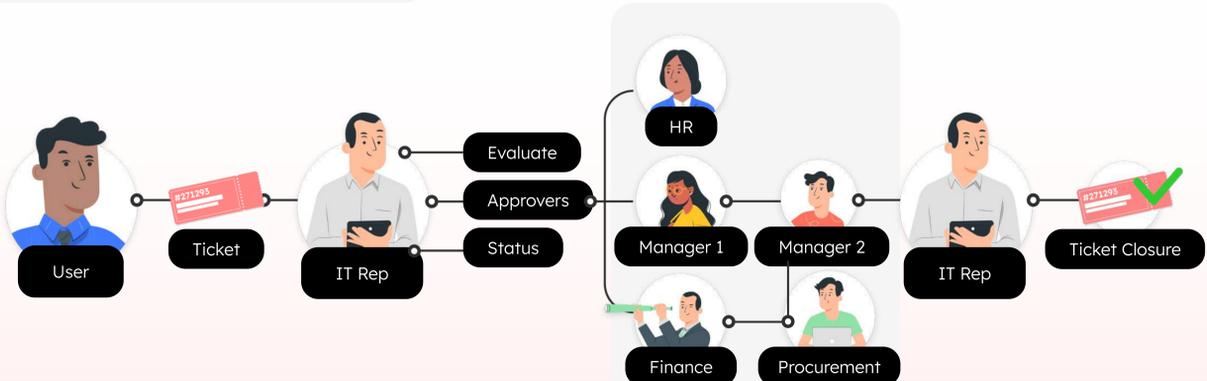
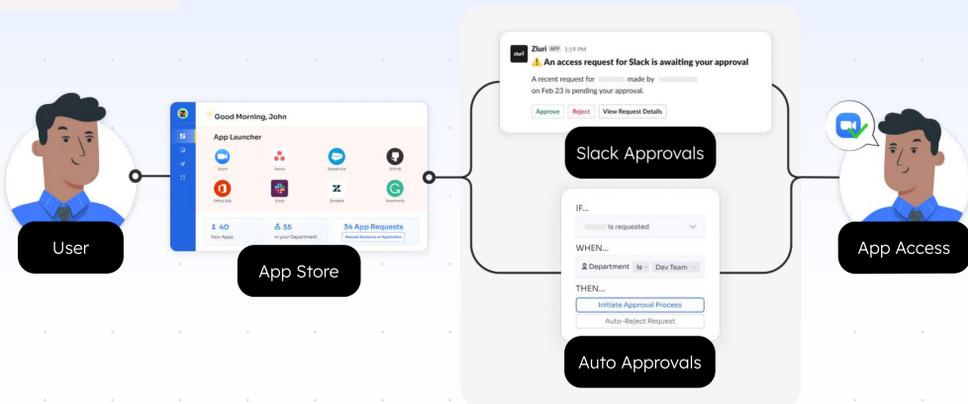


Visualisation of age-old IT ticketing flow



VS

The future of IT is ticketless



Ticketing Systems

Self Service



18 hours average SLA

SLA ticketing systems can be time-consuming, requiring the employee to fill in the request form and wait for approval. It takes nearly 18 hours for a ticket to be answered or resolved.

Productivity



4-5 minutes

With Slack notifications, the request can be approved or rejected within minutes. Employees can get access to the required apps without any delay.



150+ Tickets every week

On average, IT teams receive more than 150 tickets every week, which can be tedious to manage.

Ticketing Volume



Ticketless IT

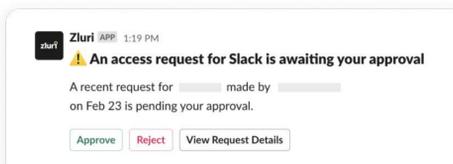
Zluri is built for modern IT teams. The App Store allows employees to get access to the apps they need, without needing to rely on IT tickets.

Ease of Use

ID	Title	Last date	Ticket age	Priority	Status	Product
10214521		22/04/2020			Open	
10214522		10/04/2020			Open	
10214523		10/04/2020			Open	
10214524		10/04/2020			Open	
10214525		10/04/2020			Open	
10214526		10/04/2020			Open	
10214527		22/04/2020			Open	

Clunky Software

The interface of ticketing systems can often be clunky or complicated, causing difficulties for IT admins in navigating through it. This can create challenges in efficiently managing app provisioning requests.



Purpose-built

Zluri provides a simplified experience to manage app access requests. IT admins can quickly approve or reject app access requests through Slack notifications, with just a single click.

Workflows



Mostly Manual

IT teams are burdened with the task of manually sifting through hundreds of tickets every day. This can be time-consuming and lead to unwanted delays in the app provisioning process.



Fully automated

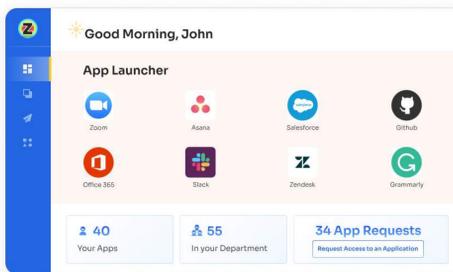
With Zluri, you can set up custom rules and triggers for auto-approval workflows, eliminating the need for IT admins to manually process each app request.

Visibility



0% App Visibility

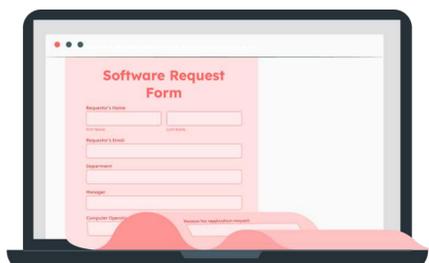
Ticketing systems do not provide visibility into which apps are being used within an organisation. This can make it challenging for employees to determine which apps are available for their use, potentially leading to Shadow IT.



100% App Visibility

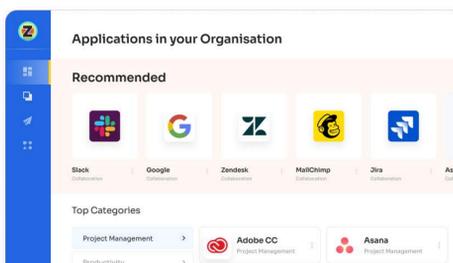
Zluri offers an Employee App Store that provides complete visibility into the apps that are being used by the company. This allows employees to easily identify and request apps they need to do their job.

Intelligence



Impersonal

Ticketing tools are impersonal and do not offer tailored app recommendations for employees.



Personalised

With built-in AI intelligence, Zluri provides personalised app recommendations based on an employee's role and department.